

# We are here for you!

Are you looking for information about the collective (health) insurance, reimbursements, mutual agreements, or do you have another question?

In the overview below, you can see where to find the answer to your question or who you can contact for assistance.

## AeviConnect

Here you can:

- Consult participants
- View rewards (for intermediaries only)
- Access documents (such as reimbursement overviews and premium tables)

 [aeviconnect.aevitae.com](http://aeviconnect.aevitae.com)

## Mijn Aevitæ

Here the insured can:

- Download their digital health card
- Modify their health insurance or add a family member
- Check reimbursements
- Update personal and payment information
- View bills and set up a payment plan

 [mijn.aevitae.com](http://mijn.aevitae.com)

## Website

You can find all information about the health insurances on our website and in our FAQ. If you can not find what you are looking for, we are here to help on weekdays from 8:30 AM to 5:30 PM.

 [frequently asked questions](http://frequentlyaskedquestions.aevitae.com)  
 [www.aevitae.com](http://www.aevitae.com)



## Account management

*This is the central point of contact for employers and intermediaries. Here you can turn to for questions about:*

- Registering for AeviConnect
- Managing invoicing for the collective health insurance
- Making general administrative changes at the contract or group level (name, address, account number, etc.)

 [relatiebeheer@aevitae.com](mailto:relatiebeheer@aevitae.com)  
 +31 88 353 57 83

## Policy management

Here you can turn to for questions about:

- Changes to contract or collective agreement
- Registrations, additions, and cancellations
- Insurance entitlements (for cross-border work, emigration, etc.)

 [polisbeheerzorg@aevitae.com](mailto:polisbeheerzorg@aevitae.com)  
 +31 88 353 65 65

## Service Desk

Here you can turn to for general questions about the health insurance and:

- Mijn Aevitæ
- Reimbursements and claims
- Requesting treaty forms

 [contactformulier](http://contactformulier.aevitae.com)  
 +31 88 353 57 63

## Healthcare advice

Here you can:

- Waiting list mediation
- Care mediation (e.g. finding a new general practitioner after moving)
- Services by Royal Doctors

 [contactformulier](http://contactformulier.aevitae.com)  
 +31 88 353 57 63

## Corporate healthcare

Here you can turn to for questions about:

- Prevention and absenteeism
- WIA case management
- Wellbeing and employability
- Interventions and co-financing
- Case management (gatekeeper role)

 [bedrijfszorg@aevitae.com](mailto:bedrijfszorg@aevitae.com)  
 +31 88 353 57 70